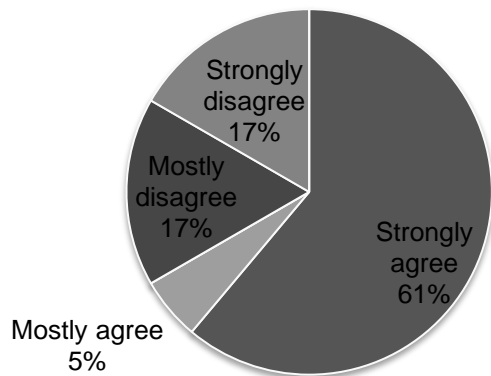


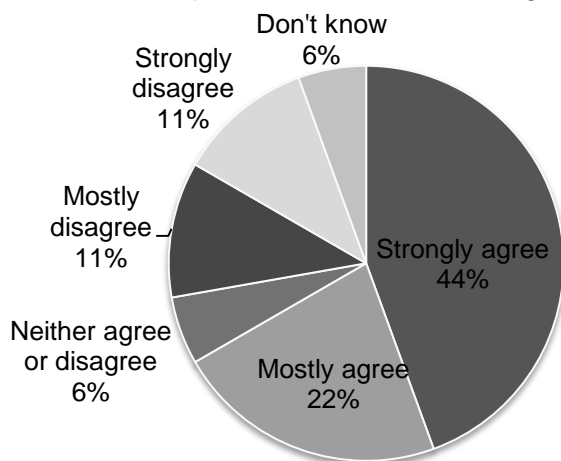
19 responses  
 255 retirements  
 Response rate 7.4%

**Q1 To what extent do you agree or disagree that the Avon Pension Fund ...**

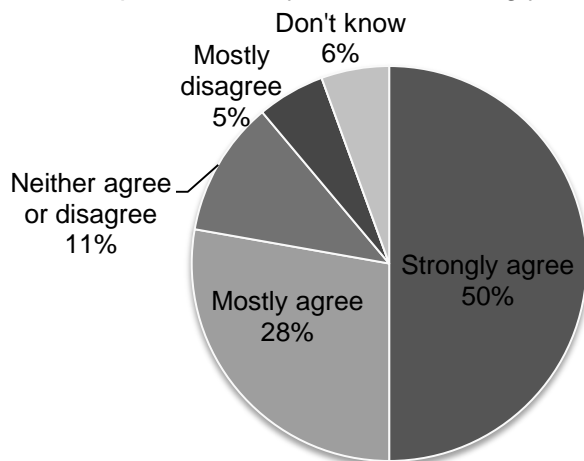
kept you informed about your retirement and gave accurate and complete information on time



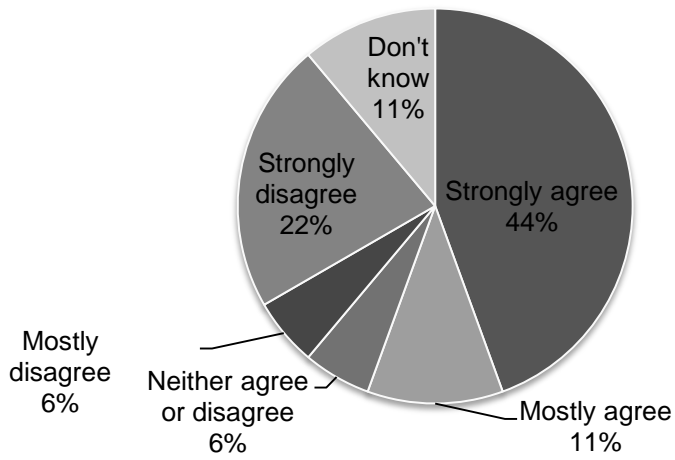
were professional and knowledgeable



had a polite, friendly attitude, treating you with respect

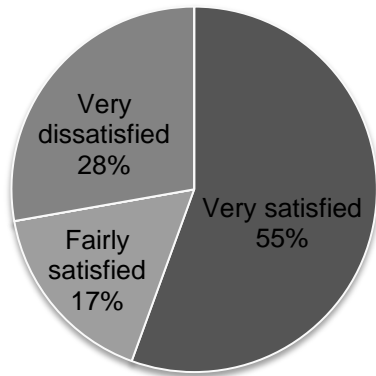


answered any questions or issues that you had



**Q2 Overall, how satisfied are you with service you received from the Avon Pension Fund?**

Overall, how satisfied are you with service you received from the Avon Pension Fund?



**Q3 To process your retirement efficiently and on time we require timely and accurate information from your former employer. To what extent do you agree or disagree that your former employer...**

